

RIGHT TO CANCEL

Cooling off Period: You have the right to cancel any Claim(s) free of charge within 14 days of Drummonds Limited sending your letter(s) of complaint (Claims(s)) to a Bank, without giving any reason

If you cancel any Claim(s) at any time after the Cooling off Period, for any reason, Drummonds Limited will charge a cancellation fee which will be reasonable and proportionate to the work done and the costs incurred by Drummonds Limited up to the point of cancellation.

If you cancel your Claim(s) after a reasonable offer of Compensation is due to you, then Drummonds Limited shall be entitled to issue you a cancellation charge equal to the Fee(s) owed.

Please refer to our Terms of Engagement for full details, which can be found at www.drummondsltd.co.uk

CANCELLATION FORM

To: Drummonds Limited, 4-6 Throgmorton Avenue, London, EC2N 2DL

I/We* hereby give notice that I/We* cancel my/our* Agreement with Drummonds including assessing the viability of, preparing, submitting and negotiating my Claim(s)*.

(*Delete as appropriate)

Name(s):

Address:

Claimant Reference:

Claim Reference(s):

(Please give the Claim Reference(s) of the Claim(s) which you wish to cancel)

Signature(s):

(Only if this form is notified on paper)

Date:

To exercise the right to cancel, you must inform Drummonds Limited of your decision to cancel this contract in a clear statement:

- BY LETTER or using this form and returning either document to:
Drummonds Limited, 4-6 Throgmorton Avenue, London, EC2N 2DL
- BY EMAIL: claims@drummondsltd.co.uk
- BY TELEPHONE: 0161 791 480